

TOPDON®

THINK
BIG,
THINK
PHOENIX MAX



Phoenix Max



**Diagnostic
Tool**

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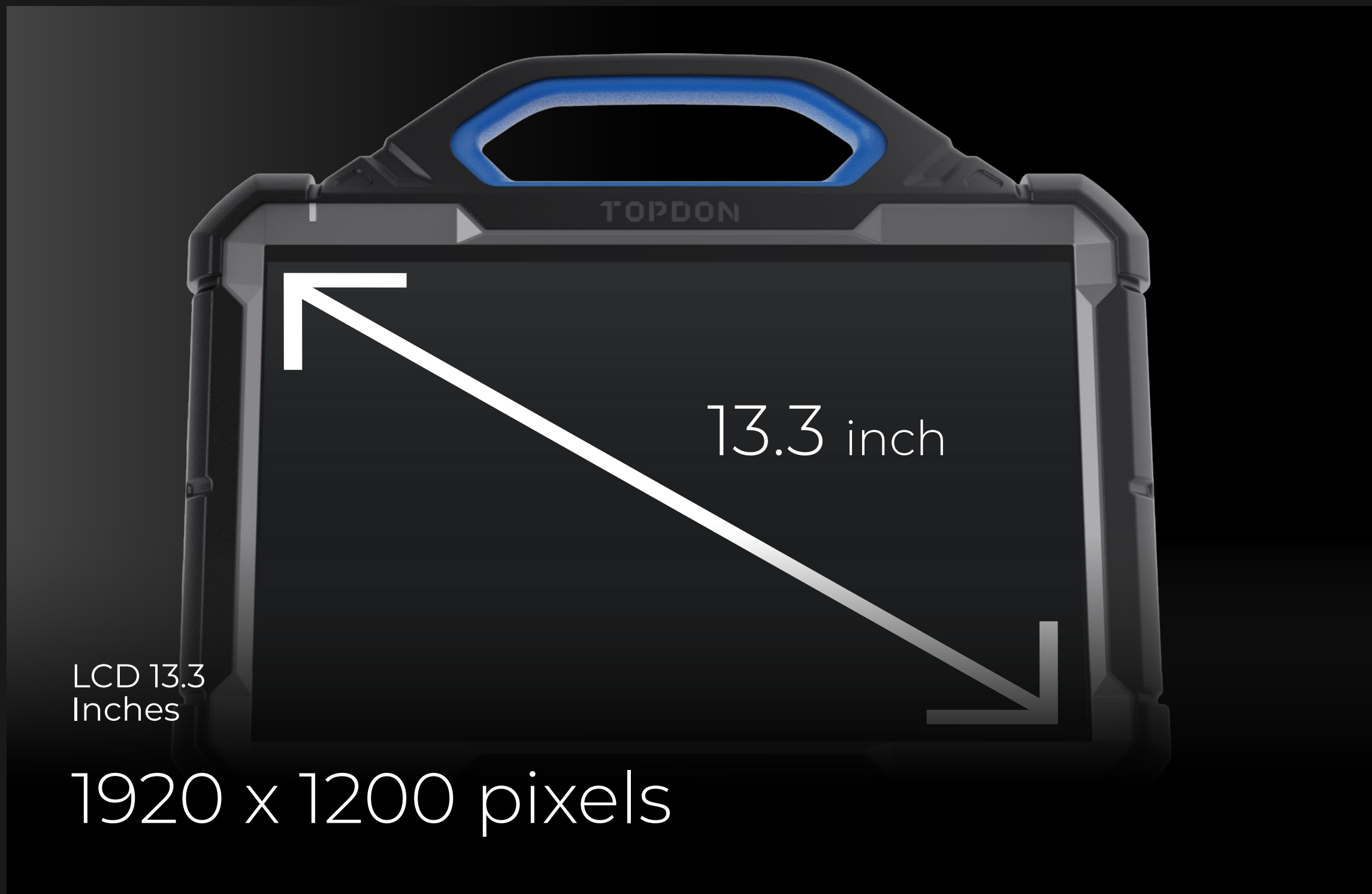
Phoenix Max

The Phoenix Max is TOPDON's newest cutting-edge automotive diagnostic scanner. With a 13.3" screen, this all-in-one tool offers a wide array of functionalities that will expand any technician's capacity to complete even more jobs.

The Phoenix Max includes a 4-channel oscilloscope, ADAS compatibility, and Topology Mapping that shows all car systems in one view. Its updated MDCI (Modular Diagnostics & Communication Interface) includes the latest protocols, allowing professionals to perform more complex repairs on various automotive and heavy-duty vehicles with optional add-on software.



Phoenix Max Specs



Battery

18,600 mAh /
3.8V



Operating
Voltage

9~18V



Storage
Temperature

-20°C~60°C
-4°F~140°F



Working
Temperature

0°C~50°C
32°F~122°F



CPU

8-Core
Processor,
2.0 GHz
Android 9.0

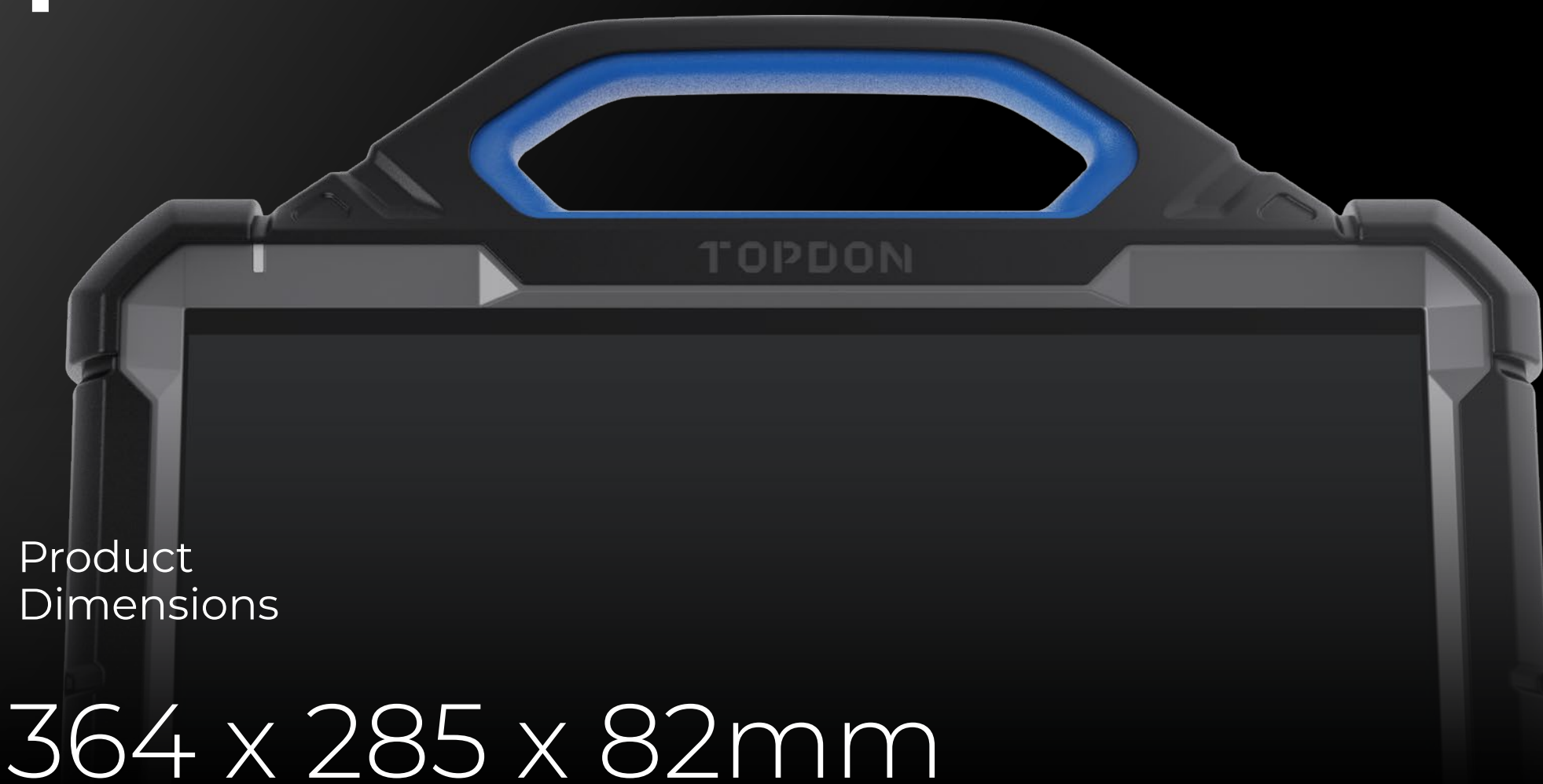
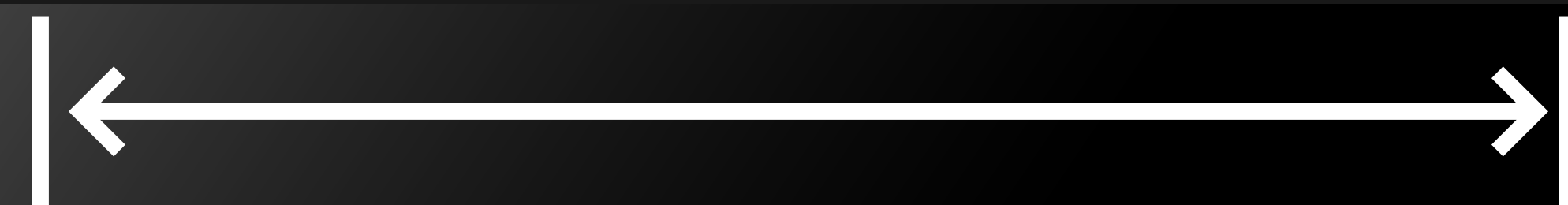
RAM

8G

ROM

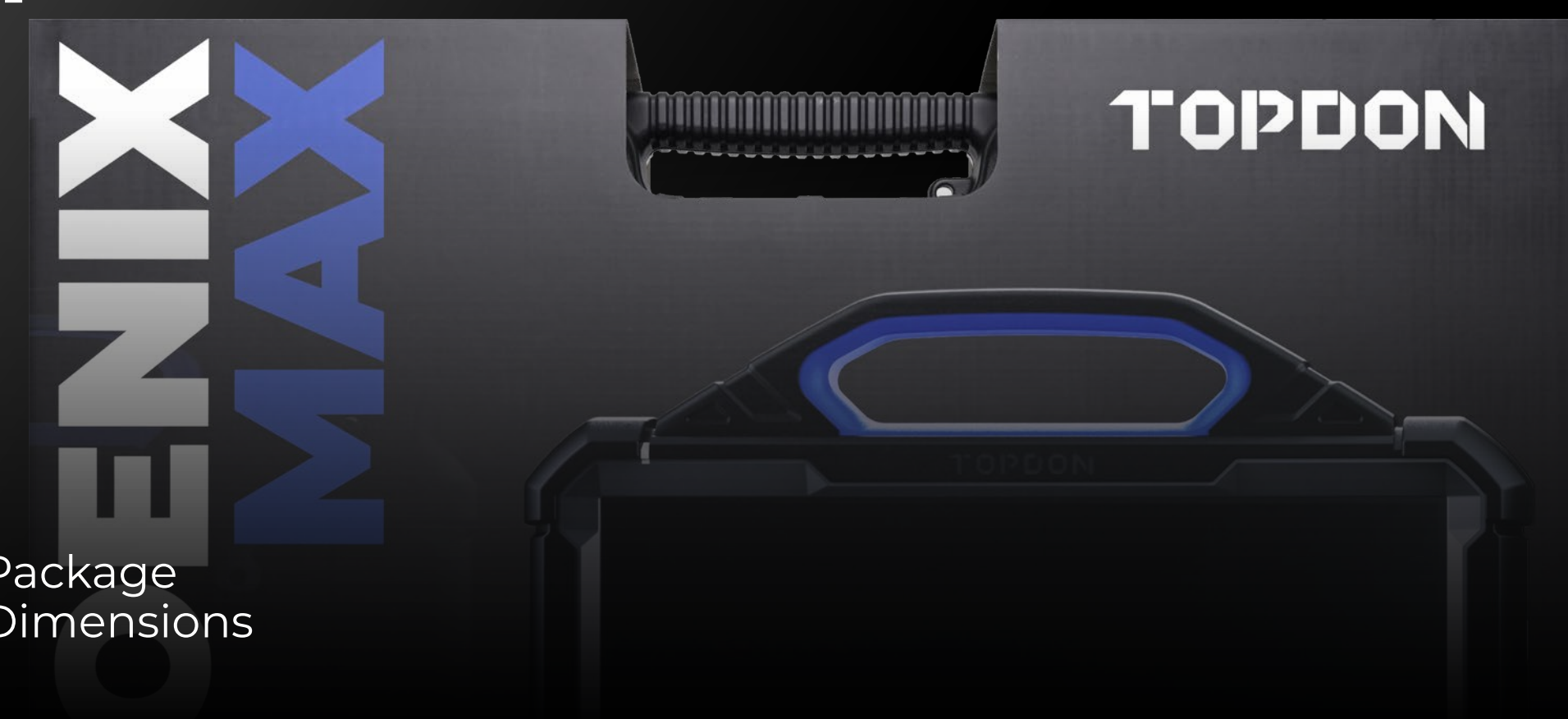
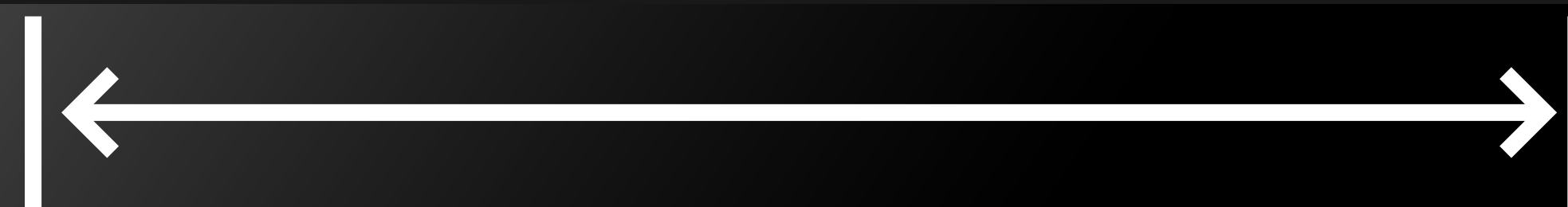
256G





Product
Dimensions

364 x 285 x 82mm
(14.3 x 11.2 x 3.2")



Package
Dimensions

673 x 474 x 201 mm
(26.50 x 18.66 x 7.91")

Net
Weight

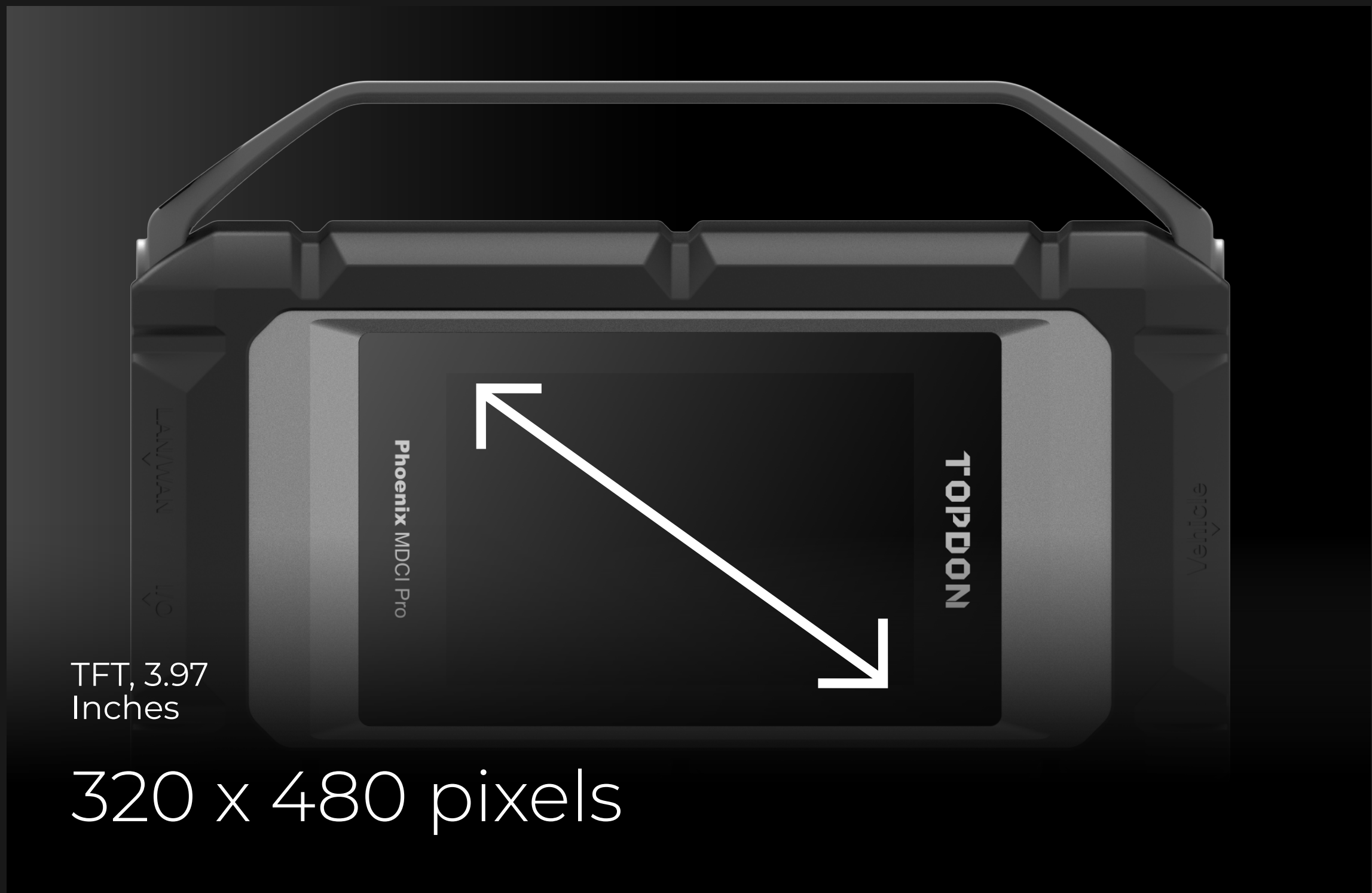
3.18kg
(7.0 lb)



Multilingual Support -
21 languages

English, German, Spanish, French, Italian, Japanese, Portuguese,
Russian, Polish, Turkish, Dutch, Hungarian, Chinese (Traditional),
Korean, Greek, Slovak, Romanian, Arabic, Croatian, Slovenian, Finnish

Phoenix MDCI PRO specs



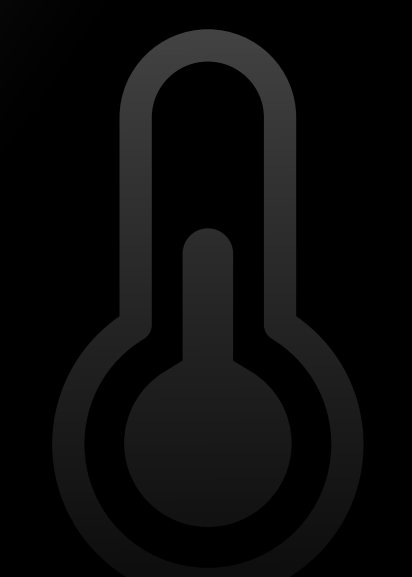
Operating Voltage

9~36V



Working Temperature

0°C~50°C
32°F~122°F



CPU

Cortex-A7 +
Cortex-M7
Dual
Processor

Operating System

Linux

ROM

8G

RAM

256M

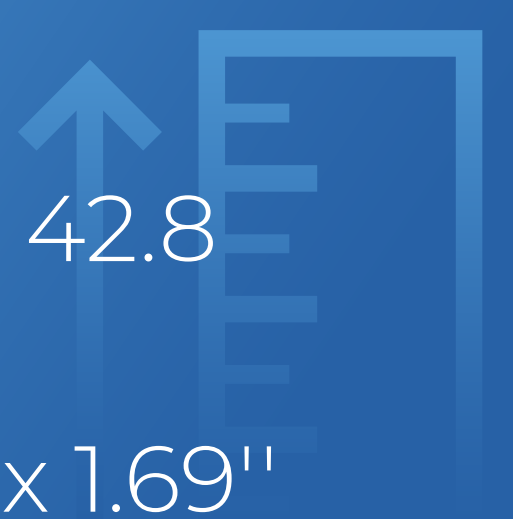
Wi-Fi

2.4GHz /
5GHz,
Dual Band



Dimensions

196 x 135 x 42.8
(mm)
7.72 x 5.31 x 1.69"



New Protocol Supported

J2534, CAN FD,
DoIP, D-PDU,
RP1210





Get More Done

Automotive and Heavy-Duty coverage in one tool, it just makes sense. 2 years of automotive and 1 year of HD updates keep supporting the latest models.

*Heavy-Duty is optional, sold separately.

HD Updates



4-Channel

The included Phoenix Scope allows you to diagnose component and circuit faults with even more precision. With its color-coded channels, you can analyze and compare multiple components with ease.

Fix those hard-to-find intermittent problems by evaluating sensors, ignition components, pressure/vacuum related faults, and much more with pinpoint accuracy.

**Phoenix
Scope**

Cloud-Based Programming and Coding

Elevate your game with Cloud-based programming for brands like Benz, BMW, Volkswagen, Audi, Skoda, Seat, Porsche, Land Rover, Jaguar, Hyundai, Nissan, Subaru, Renault, and online coding for Audi, BMW, and Porsche.

13+ Car Brands





Phoenix MDCI Pro

TOPDON's Phoenix Max comes with the Phoenix MDCI Pro, a VCI that supports J2534, DoIP, CanFD, D-PDU, and RP1210 protocols. This MDCI Pro's unparalleled coverage allows you to offer OE-level services to newer and more modern vehicles. With the Phoenix MDCI Pro, you will never be forced to outsource!

**The
Phoenix MDCI Pro
Has You Covered**



Big Display for Big Productivity

Featuring a large 13.3", 1920 x 1200 display, 8G RAM/256G ROM, and utilizing Android 9, the Phoenix Max will take on whatever you throw at it with fast and smooth operation.

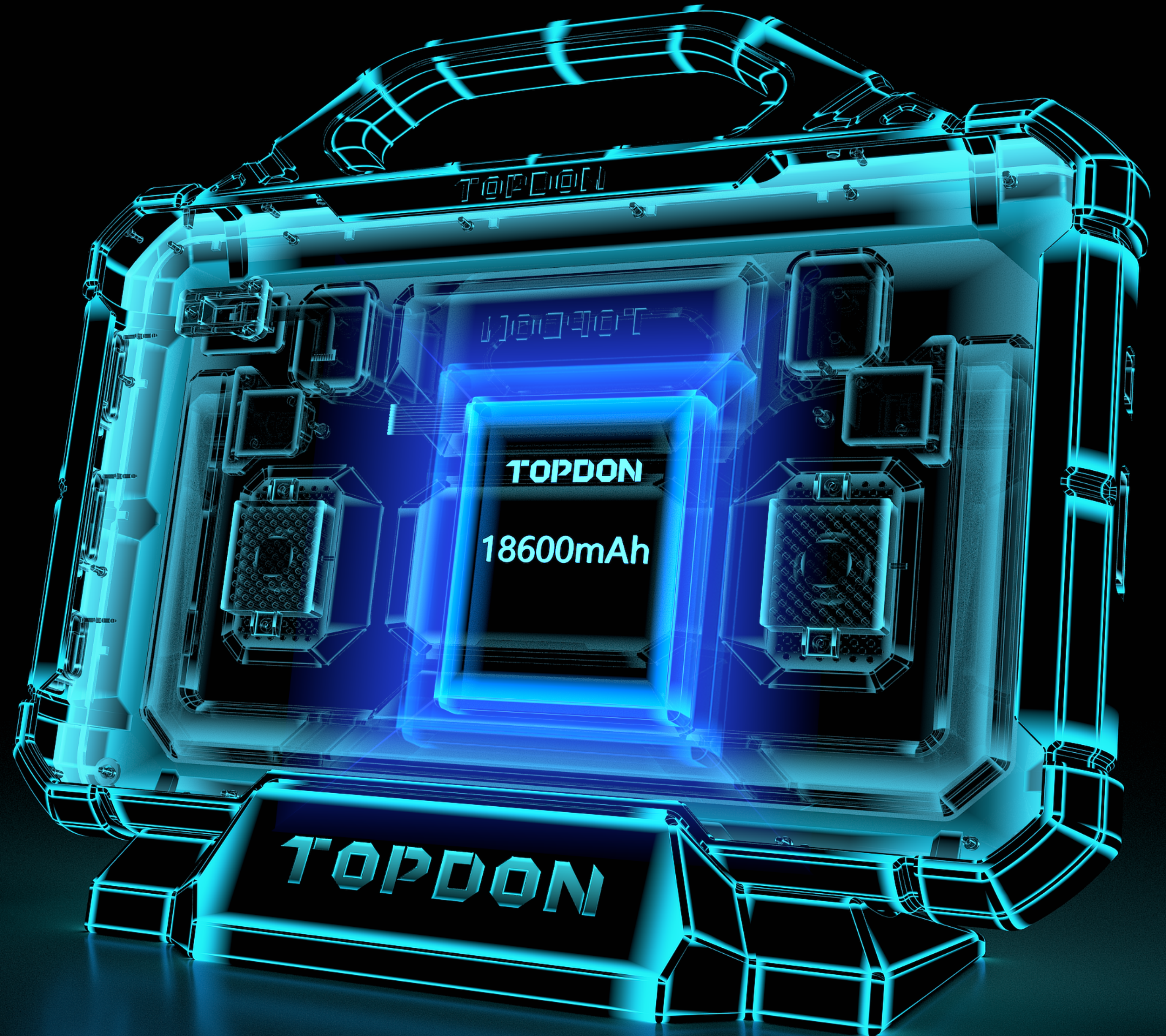
Excellent Performance

All Day Battery Life

Convenient docking station included so your Phoenix Max is always charged and within reach.

The 18600 mAh, 3.8V battery will power through the day, just like you. 8 hours of run time will ensure you're never down.

Docking Station





Extended Capability

Compatible with Phoenix ADAS, BTMobile Pros, T-Ninja Box.

Battery Test ADAS Calibration Key Programming

Explore More Features On the Phoenix MAX

35 maintenance services for mainstream vehicle models.

Topology map granting a clear picture of relational vehicle systems and status.

Full-system diagnostic (Engine, Transmission, Airbag, ABS, ESP, TPMS, Immobilizer, Gateway, Steering, Radio, Air Conditioning) for over 200 vehicle models.

5 Full-system diagnostic basic functions: access ECU info, read DTCs, clear DTCs, read data stream, active test.

More Features





AutoVIN for automatic vehicle identification.

Guide Function for VAG.

The FCA Secure Gateway Module(SGW) unlocks the FCA vehicle, in order to perform functions such as clearing DTCs, bi-directional testing and calibration.

Data stream recording for users to play back diagnostic activities.

More Features

PHOENIX MAX DIAGNOSIS FUNCTIONS

The Phoenix Max offers Full System Diagnostics for over 200 Vehicle Makes

Essential Functions

- ECU Lookups
- Read Fault Codes
- Clear Fault Codes
- Read Data Streams
- Actuation Testing

Special Features

- Cloud-Based Programming
- Online Coding
- 35 Maintenance Services
- VAG Guided Function
- And More

Expanded Functions

- ADAS Compatibility
- Battery Tester Compatibility

Others

- FCA Secure Gateway Access
- Topology Mapping
- Auto Vin
- 10 OBD Functions
- Auto Scan
- Feedback
- Remote Assistance
- One-tap Upgrades
- Save and Share Report, Print Report Via PC



ESSENTIAL FUNCTIONS

ECU Lookup

Read Fault
Codes

Clear Fault
Codes

Read Data
Streams

Actuation Tests

SPECIAL FEATURES

Cloud-Based
Programming

Online Coding

35 Maintenance
Services

VAG Guided
Function

And More

CLOUD-BASED PROGRAMMING

Models supporting cloud-based programming

BRANDS

AUDI

BMW

Hyundai

Jaguar/Land Rover

Mercedes-Benz

Nissan

Porsche

Renault

Subaru

VW/SKODA/SEAT

YEAR

Until 2021

Until Mar. 2022

Until 2018 (Part of modes Supported)

Until 2017

Until 2021

Until 2022

Until 2021

Until 2021 (Part of modes Supported)

Until 2020

Until 2022

ONLINE CODING

Online Coding Available on the Following Vehicle Makes

Audi	BMW
Jaguar	Land Rover
Mercedes-Benz	Nissan
Porsche	Renault
SEAT	Skoda
Subaru	Volkswagen



35 MAINTENANCE SERVICES



Oil Reset (53 brands)	SAS Reset (44 brands)
EPB Reset (41 brands)	BMS Reset (31 brands)
DPF (39 brands)	ABS Bleeding (34 brands)
IMMOBILIZER (45 brands)	Sunroof Reset (4 brands)
Suspension Reset (11 brands)	Gearbox Reset (8 brands)
AFS Headlamp Reset (9 brands)	Injector Coding (41 brands)
Gear Learning (3 brands)	TPMS Reset (38 brands)
Throttle Adaptation (37 brands)	A/F Reset (5 brands)
ADBLUE Reset (8 brands)	Coolant Bleed (5 brands)
EGR Reset (7 brands)	Language Change (7 brands)
NOx Sensor Reset (8 brands)	Odometer Calibration (9 brands)
Seats Calibration (18 brands)	Motor Angle Calibration (5 brands)
Reset AIRBAG (4 brands)	Transport Mode (13 brands)
TYPE Reset (5 brands)	Windows Calibration (15 brands)
Power Balance (9 brands)	Gas Particulate Filter Regeneration (14 brands)
AC System Relearn (10 brands)	High Voltage Battery Diagnostics (7 brands)
STOP/START (5 brands)	Intelligent Cruise Control System
IMMO PROG	

VAG GUIDED FUNCTIONS

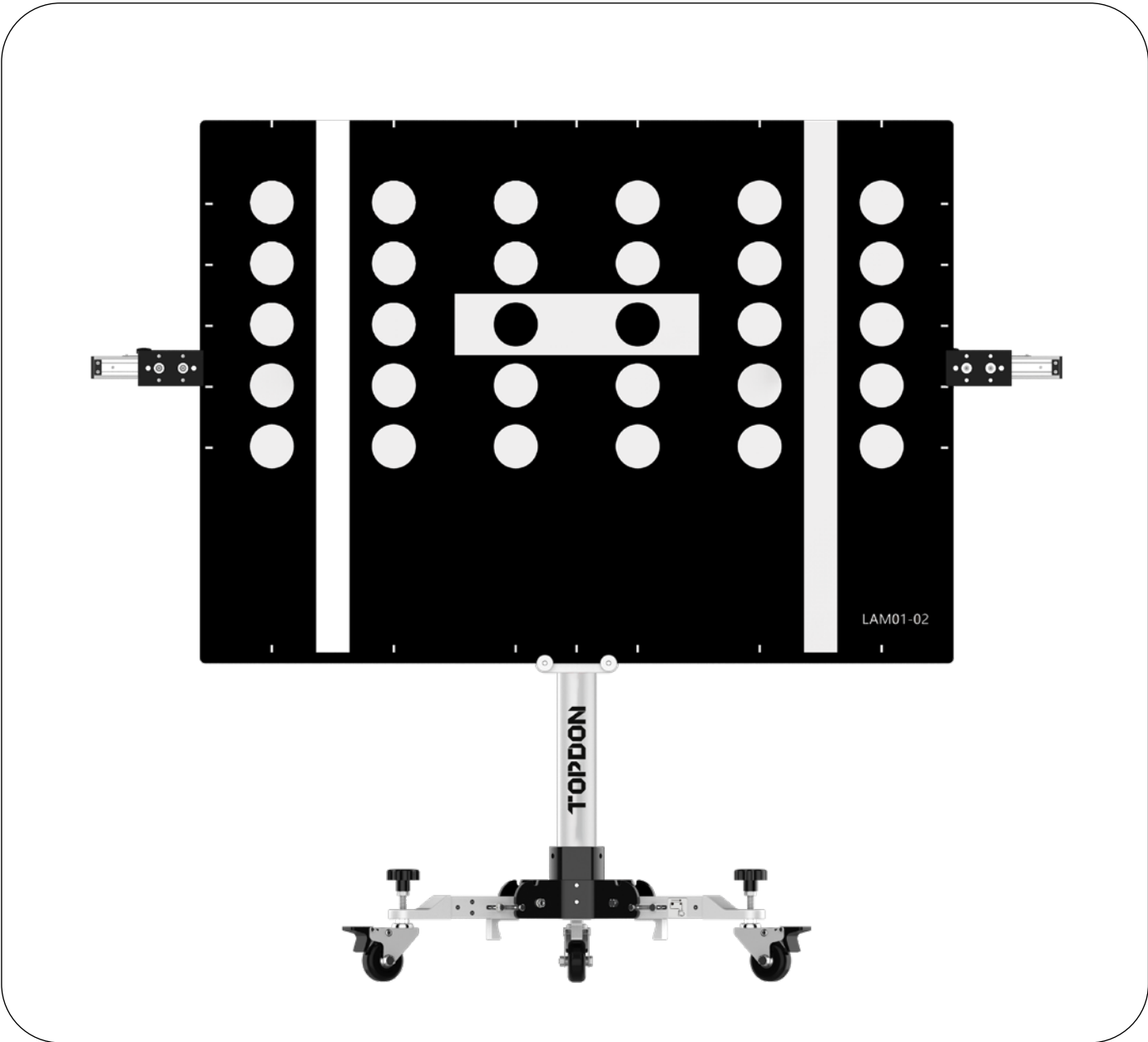
Guided procedures and functions streamline the repair process. Follow the prompts for easy and convenient operation, suitable for VW, Audi, Skoda and SEAT vehicles.



EXPANDED FUNCTIONS

Compatible with the **Phoenix ADAS Mobile**

Combined with TOPDON's New Calibration System, the Phoenix Max is capable of calibrating advanced driver-assistance systems, such as ACC, AEB, LDW, LKA, NVS, RCW, BSD, and more. You can use the wide array of targets to bring new capabilities and more revenue to your shop.



Compatible with the **BTMobile ProS**

Turn the Phoenix Remote Into a Battery Tester! This scanner is compatible with the BTMobile ProS, allowing you to view all battery info and perform battery, cranking, and charging tests.



Compatible with the **T-Ninja Box**

It allows users to read and write key chip data, generate special keys, and more. This cutting-edge programming tool is compatible with the most prominent ECU, MCU, and EEPROM Manufacturers.



OTHERS

1. OBD Full Functions

Supports 10 kinds of OBD Modes.

2. Auto Vin

The Phoenix Smart automatically uses the right diagnostic software after identifying the vehicle through its VIN.

3. Auto Scan

Automatically scan all the on-board systems.

4. Tool Feedback

Feedback can provide better after-sales service to customer.

5. One-Tap Upgrades

Updating is easy and convenient.
First connect to WIFI. After selecting all software, tap Update to upgrade all software with one tap.

6. Save and Share Reports

7. FCA Secure Gateway Access

8. Topology Mapping

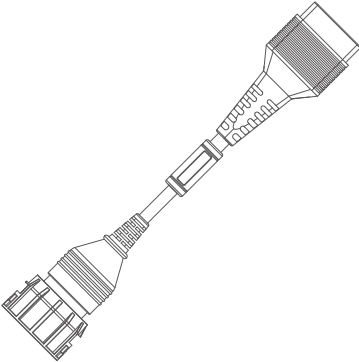
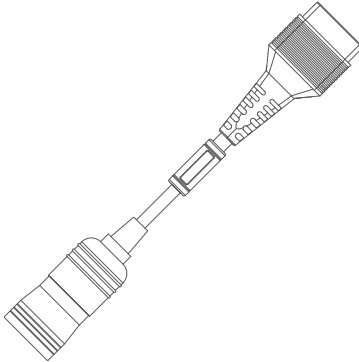
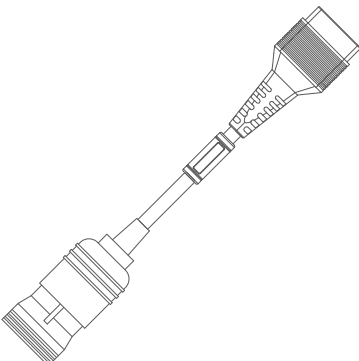
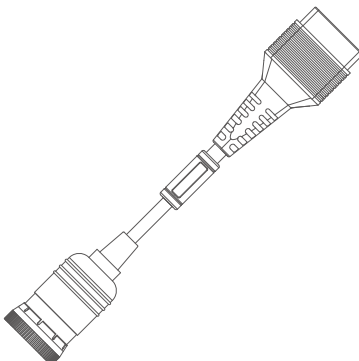
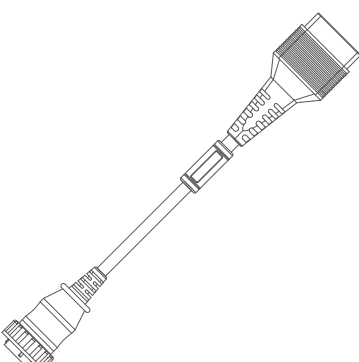
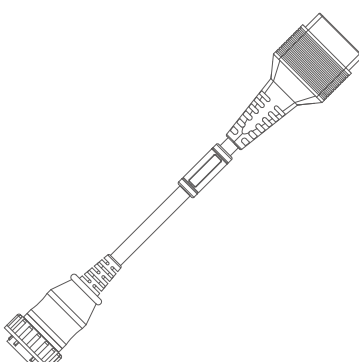
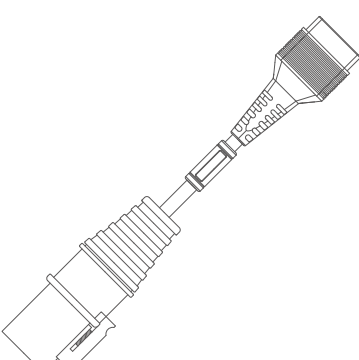
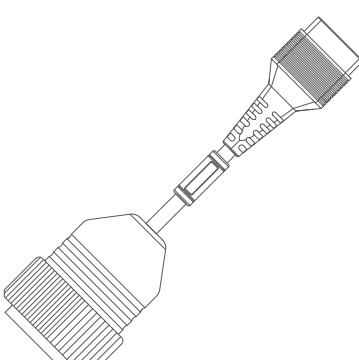
WHAT'S IN THE BOX?

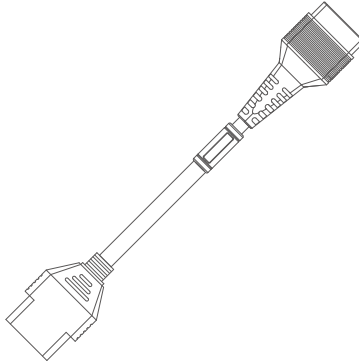
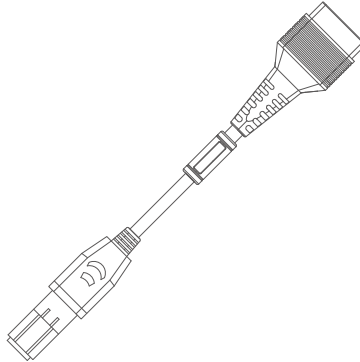
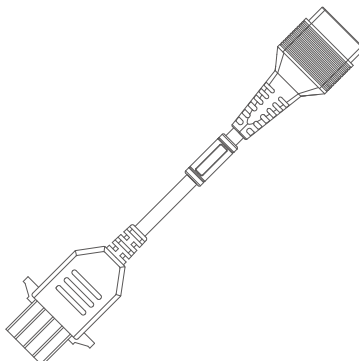
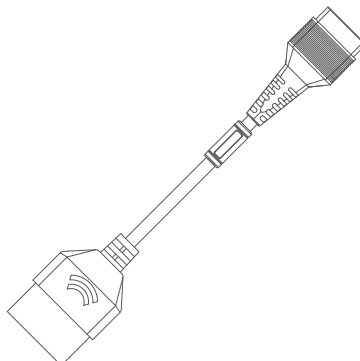
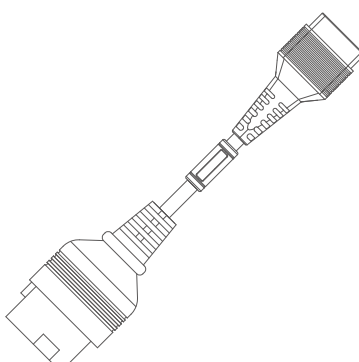
- Phoenix Max
- Base
- Phoenix MDCI PRO
- Phoenix Scope
- MDCI PRO CAB Male to Diagnostic Cable
- Clipper Cable (LCDSS)
- Fuse (AC250V/5A, $\phi 5 \times 20 \text{mm}$) *4
- MDCI PRO CAB Type A to B Cable
- Cigarette Lighter Cable
- Fuse (AC250V/5A, $\phi 6 \times 30 \text{mm}$) *2
- BZ-38 (BENZ)
- TA-17 (TOYOTA)
- B-20 (BMW)
- HA-3 (HONDA)
- OBD I Adaptor
- Charging Cable
- TA-22 (TOYOTA)
- G/V-12 (GM/VAG)
- CR-6 (CHRYSLER)
- NN-14+16 (NISSAN)
- M/H-12+16 (MITUBISHI/HYUNDAI)
- Adaptor

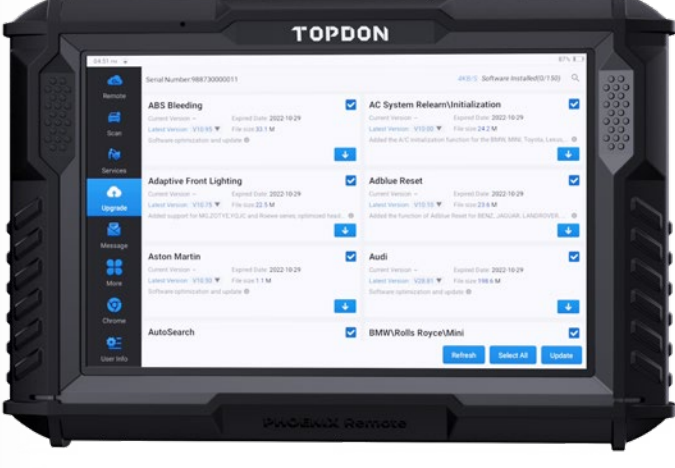
- AC Cable (US)
- Mini-HDMI to HDMI
- 3-in-1 Charger (Matched with U.S., U.K. and European plugs)
- FT-3 (FIAT)
- AC Cable (EU)
- AC Cable (UK)
- Type A USB to Type C
- Ethernet Cable



HEAVY-DUTY (OPTIONAL)

MAN-12 1 PC		OBD-9 1 PC	
OBD-6 1 PC		CAT-9 1 PC	
HD-OBD-16 1 PC		HD-BENZ-14 1 PC	
IVECO-30 1 PC		MAN-37 1 PC	

RENAULT-12 1 PC		ISUAU-3 1 PC	
VOLVO-8 1 PC		ISUZU-20 1 PC	
IVECO-38 1 PC			

MODEL	Phoenix Elite	Phoenix Smart	Phoenix Max	Phoenix Remote
SPECIFICATIONS				
HAREWARE				
CPU	MT6761 Core 4, 2.0GHZ	MT6761 Core 4, 2.0GHZ	MT8788, Core 8 , 2.0GHz	MT6761 Core 4, 2.0GHZ
RAM	4G	4G	8G	4G
ROM	64G	128G	256G	128G
Battery Capacity	12600mAh	12600mAh	18600mAh	12000mAh
Android Version	Android 10.0	Android 10.0	Android 9.0	Android 10.0
Screen Size	10.1 inch	10.1 inch	13.3 inch	10.1 inch
Screen Resolution	1280×800	1280×800	1920x1200	1280×800
Wi-Fi	2.4/5GHz	2.4/5GHz	2.4 /5 GHz	2.4/5GHz
Camera	Rear8.0 mp	Rear8.0 mp	Rear13 mp	Rear13 mp
Weight	1.567 kg (3.45 lb)	1.567 kg (3.45 lb)	3.18kg (7 lb)	1.760 kg (3.88 lb)
SOFTWARE				
Cloud-Based Programming	6 Brands (Audi, Benz, VW, BMW, SKODA, SEAT)	13 Brands (Benz, BMW, Audi, VW, SKODA, SEAT, Porsche, Jaguar, Land Rover, Nissan, Subaru, Renault, Hyundai)	13 Brands (Benz, BMW, Audi, VW, SKODA, SEAT, Porsche, Jaguar, Land Rover,Nissan, Subaru, Renault, Hyundai)	13 Brands (Benz, BMW, Audi, VW, SKODA, SEAT, Porsche, Jaguar, Land Rover,Nissan, Subaru, Renault, Hyundai)
Remote Diagnostic	✕	✕	✕	✓
Remote Desktop	✓	✓	✓	✓
Communication	VCI/Bluetooth	VCI/Bluetooth	VCI/Bluetooth	Line
ADAS Compatibility	✓	✓	✓	✓
Compatible Add-on Tools	Battery Tester	Battery Tester	Battery Tester, Oscilloscope	Battery Tester
FCA Secure Gateway	FCA Official Account Subs Fee	FCA Official Account Subs Fee	FCA Official Account Subs Fee	FCA Official Account Subs Fee
Auto VIN	✓	✓	✓	✓
Full-System Diagnostic	✓	✓	✓	✓
Daily Maintenance Functions (Only the Commonly Used Special Functions, such as: EPB OLS, BMS, DPF, SAS, TPMS, etc.)	34	34	35	34
Diagnostic Topology Display	✓	✓	✓	✓
Diagnostic Protocols: D-PDU/J2534/RP1210	✕	✓	✓	✓
Bus Protocols: DoIP/CAN FD	Only CAN FD Supported	✓	✓	✓
Heavy Duty (Optional)	✕	✓	✓	✓
Software Languages	15 Languages English, German, Spanish, French, Italian, Japanese, Portuguese, Russian, Polish, Turkish, Dutch, Hungarian, Chinese (Traditional), Korean, Finnish	15 Languages English, German, Spanish, French, Italian, Japanese, Portuguese, Russian, Polish, Turkish, Dutch, Hungarian, Chinese (Traditional), Korean, Finnish	21 Languages English, German, Spanish, French, Italian, Japanese, Portuguese, Russian, Polish, Turkish, Dutch, Hungarian, Chinese (Traditional), Korean, Greek, Slovak, Romanian, Arabic, Croatian, Slovenian, Finnish	13 Languages English, German, Spanish, French, Italian, Japanese, Portuguese, Russian, Polish, Turkish, Dutch, Hungarian, Chinese (Traditional)

FAQs

Q Can I use the same type of charger to charge the tablet?

A No, please use original charger. Our company is not responsible for any damage and economic loss caused by using charger, which is not provided by TOPDON.

Q How can I conserve power?

A Please turn off the screen while the equipment isn't used, set a shorter standby time, and/or decrease the brightness of the screen.

Q The tablet cannot be turned on after charging.

A Possible reasons:
The equipment has not been used for a long time, and the battery is too low.

Solution:

Charge it for more than 2 hours before turning it on.

Problem of Charger:

If there is a quality problem, please contact the dealer or after-sales service of TOPDON.

Q Why can't register?

A Possible reasons:

The tablet isn't connected to a network;
Your email has been registered;
There is no verification code in the email box.

Solution:

Please make sure the network is connected;
Use another email to register or log in with the username registered by the email (If you forget the username, you can retrieve it by email);
Check if the email address is valid and resend the code.

Server problem:

Server maintenance. Please try again later.

Q Why can't log in?

A Possible reasons:

The tablet isn't connected to a network;
The user name or password is incorrect.

Solution:

Please make sure the network is connected;
Check the user name and password Contact TOPDON
after-sales service or regional sales to retrieve the user name
and password.

Server problem:

Server maintenance. Please try again later.

Q Why can't activate the equipment?

A Possible reasons:

- The equipment isn't connected;
- The serial number and activation code are inputted wrong;
- The activation code is invalid;
- The configuration is empty.

Solution:

- Make sure the network is connected;
- Check the serial number and activation code and make sure they are correct (serial number 12 digits, activation code 8 digits);
- Contact TOPDON after-sales service to get support;
- Contact TOPDON after-sales service or regional sales.

Server problem:

Server maintenance. Please try again later.

Q Notes: the equipment is not activated during update software?

A Possible Cause:
The Phoenix MDCI Pro connector may not be activated during registration.

Solution:

Use the serial number and activation code to activate the connector. Steps are as follows: Tap [Settings]->[Activate Phoenix MDCI Pro] Enter the correct serial number and activation code in the interface, and tap [Activate].

Q Software upgrade failed.

A Possible reasons:

The equipment is not connected to the Internet;

The user name or password is wrong. The equipment has not enough memory.

Solution:

Check its network connection;

Check the user name and password. Uninstall irrelevant applications and delete uncommonly used vehicle software (enter setting -> diagnostic software clear -> remove software to operate).

Server problem:

Server maintenance, please try again later.

Q There is no power in the Phoenix MDCI Pro dongle after connecting to the vehicle's DLC port.

A Possible reasons:

Poor contact of vehicle's DLC port;
Too low voltage of the vehicle battery;
Damage of the Phoenix MDCI Pro dongle.

Solution:

Plug out the Phoenix MDCI Pro dongle, and then plug it in again;

.Recharge the vehicle battery;

.Replace the vehicle battery if it is damaged;

Contact TOPDON after-sales service to get support.

Q The tablet cannot establish a connection with the Phoenix MDCI Pro dongle.

A Possible reasons:
Poor contact of the Phoenix MDCI Pro dongle;
The firmware is damaged.

Solution:

.Plug out the Phoenix MDCI Pro dongle, and then plug it in again;

.Perform the Phoenix MDCI Pro Bluetooth pairing again.

Enter the settings and tap "Fix Connector Firmware/System*" to fix the firmware.

Q How about non-standard OBDII Phoenix MDCI Pro connector.

A There are several non-standard adapters in the box, please follow the instructions to connect.

Q Communication error with vehicle ECU?

A Please confirm: Whether the vehicle is equipped with the system. Whether the Phoenix MDCI Pro is correctly connected and whether the vehicle ignition switch is ON. If all are normal, send vehicle production year, model and VIN number by Feedback feature.

Q What to do if the connector is missing?

A Contact TOPDON after-sales service or regional sales

Q The downloaded diagnostic software is inconsistent with the serial number.

A There are several connectors registered under the equipment account, and the serial number of right connector has not been selected. Enter the settings-[Phoenix MDCI Pro] and select the right serial number of connector. Delete the software with problems, then enter the upgrade center to download the diagnostic software again.

CONTACT US FOR MORE DETAILS

TOPDON®

www.topdon.com

sales@topdon.com

support@topdon.com

Social Media: [@topdonofficial](#)



+86-755-21612590 (Global HQ)

+1-833-629-4832 (North America)

CHINA TOPDON HQ

Unit 2005 20/F, No. 3040 Xinghai Avenue,
Qianhai Shimao Tower, Qianhai Shenzhen-Hong Kong
Cooperation Zone, Shenzhen, PR, China 518000

USA TOPDON HQ

400 Commons Way, Suite A
Rockaway, NJ 07866

